

13. A system for handling an undeliverable item, comprising:
means for notifying a sender of the item that the item is undeliverable;
means for accepting a disposition instruction from the sender; and
means for handling the item according to the disposition instruction.
14. A method to flexibly deliver an item, comprising:
determining a first delivery point of the item;
providing a notification to indicate that the item is en route to the first
delivery point;
conditionally accepting a second delivery point of the item; and
delivering the item to one of the first delivery point and second delivery
point based on the conditional acceptance of the second delivery point.
15. The method of claim 14, further comprising:
providing information to indicate that the item was delivered to one of
the first delivery point and second delivery point.
16. The method of claim 14, further comprising:
providing information to indicate that the item was not delivered, when
the first delivery point and second delivery point are undeliverable.

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LAW OFFICES

FINNEGAN, HENDERSON,
FARABOW, GARRETT,
& DUNNER, L.L.P.
1300 I STREET, N. W.
WASHINGTON, DC 20005
202-408-4000

17. The method of claim 16, further comprising:

accepting at least one additional delivery point for the item; and
delivering the item to the at least one additional delivery point.

18. The method of claim 17, further comprising:

providing at least one additional notification based on delivery of the
item to the at least one additional delivery point.

19. The method of claim 14, wherein determining a first delivery point of

the item comprises capturing an image of the item.

20. The method of claim 14, wherein conditionally accepting the second

delivery point of the item, comprises:

requesting, from the sender, an approval of the second delivery point.

21. The method of claim 14, further comprising:

determining at least one characteristic of the item.

22. The method of claim 21, wherein providing the notification to indicate

that the item is en route to the first delivery point includes information indicating the
at least one characteristic of the item.

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LAW OFFICES

FINNEGAN, HENDERSON,
FARABOW, GARRETT,
& DUNNER, L.L.P.
1300 I STREET, N. W.
WASHINGTON, DC 20005
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23. The method of claim 21, wherein determining the at least one characteristic of the item comprises determining a weight of the item.

24. The method of claim 21, wherein determining the at least one characteristic of the item comprises determining a size of the item.

25. The method of claim 21, wherein determining the at least one characteristic of the item comprises capturing an image of the item.

26. The method of claim 14, wherein providing the notification to indicate that the item is en route to the first delivery point comprises providing information to indicate a time the item will arrive at the first delivery point.

27. The method of claim 26, wherein conditionally accepting the second delivery point of the item comprises accepting a specified time for the item to arrive.

28. The method of claim 14, wherein conditionally accepting a second delivery point of the item is based on verifying an identity of a recipient for the item.

29. The method of claim 14, wherein conditionally accepting a second delivery point of the item is based on receiving an approval from a sender of the item.

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LAW OFFICES

FINNEGAN, HENDERSON,
FARABOW, GARRETT,
& DUNNER, L.L.P.
1300 I STREET, N. W.
WASHINGTON, DC 20005
202-408-4000